



## TENANT INFORMATION LEAFLET

# ADVICE ON PUTTING OUT YOUR REFUSE

Stoke-on-Trent City Council is responsible for collecting household waste in Stoke-on-Trent and can, under Section 46 of the Environmental Protection Act 1990, specify how household waste must be left for collection.

**Your refuse collection day is:** \_\_\_\_\_ or ring Stoke on Call 234234 to find out

**Your collection point is:** At the end of the rear alleyway behind your home which is the nearest alleyway junction with a road

**OR**

On the pavement in front of your property

Your waste should be left for collection in the wheelie bins provided by Stoke-on-Trent City Council.

You should leave your wheelie bin for collection on your allocated day, and at the designated collection point. Waste may be placed for collection after 1900 hours on the evening before the day of collection. It is an offence to leave waste on the public highway at any other time than your allocated period.

**A Fixed Penalty Notice of £100** may be served upon you, should any waste generated from your address be recovered on any day other than your allocated collection day. **Failure to pay any Fixed Penalty Notice could result in a fine of up to £1000.**

Tackling the bags out early problem will add to the cleanliness and quality of life in your neighbourhood. Refuse left unattended attracts the dumping of more waste.

Not tackling this problem quickly indicates to offenders that no-one cares about the neighbourhood. Stoke on Trent City Council is committed to improving neighbourhoods and making the City a better place for everyone.

Stoke on Trent City Council operates a **Zero Tolerance Policy** within the City for offenders found to be putting their household waste bags out before their collection day. The City Council undertakes covert operations, including the use of **CCTV** in problem areas to catch offenders.

Remember, it is **you**, the Council Tax Payer who pays to clean up after these offenders.

**If you see it, report it!**  
**Contact Stoke on Call on 01782 234234**

